

NASA SEWP VI — CATEGORY A

Ordering Guide & Terms and Conditions

Divine Imaging, Inc. — NASA SEWP VI Contract Holder

Contract number	80TECH26D1259
Category	A — ITC/AV Solutions (information technology, communication, and audio-visual products and associated product-based services)
Contract type	GWAC — Indefinite Delivery / Indefinite Quantity
Ordering period	November 1, 2026 – October 31, 2036
Business designations	SB · WOSB · EDWOSB · SBA-Certified Small Disadvantaged · CA SB 34316
UEI / CAGE	LGMVH2NYJH38 / 3FVT5
SEWP Program Manager	Roland De Leon · 818-940-9882 · roland@divineimaging.com
Deputy Program Manager	Kimberly Devane · 310-617-6339 · kim@divineimaging.com
NASA SEWP PMO	sewp.nasa.gov · 301-286-1478 · help@sewp.nasa.gov

Divine Imaging, Inc. · 21323 Pacific Coast Highway, Suite 101, Malibu, CA 90265 · 310-579-4000
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www.divineimaging.com/sewp.htm

NASA SEWP VI — Category A: IT Solutions

NASA SEWP VI Contract Holder | Contract 80TECH26D1259

Divine Imaging, Inc. is an awarded NASA Solutions for Enterprise-Wide Procurement (SEWP) VI Contract Holder. This guide gives federal customers our contract information, how to request a quote through NASA's SEWP Quote Request Tool, our ordering guide and terms, and whom to contact before and after an order.

CONTRACT INFORMATION AT A GLANCE

Divine Imaging NASA SEWP VI contract identifiers and business designations

SEWP VI Contract Number	80TECH26D1259
Contract Category	Category A — ITC/AV Solutions Information technology, communication, and audio-visual product solutions and associated product-based services.
Contract Type	Government-Wide Acquisition Contract (GWAC), Indefinite Delivery / Indefinite Quantity (IDIQ)
Ordering Period	November 1, 2026 – October 31, 2036 (10 years). Orders may be completed up to 60 months past contract expiration.
Business Designations	Small Business (SB) Woman-Owned Small Business (WOSB) Economically Disadvantaged Woman-Owned Small Business (EDWOSB) SBA-Certified Small Disadvantaged Business California Certified Small Business — CA SB 34316
Quality Certification	ISO 9001:2015 certification in progress. Divine Imaging has engaged an accredited registrar (Perry Johnson Registrars) and is completing the registration process.
Unique Entity ID (UEI)	LGMVH2NYJH38
CAGE Code	3FVT5
TIN / FEIN	20-8159365
DUNS	132080123
Address	21323 Pacific Coast Highway, Suite 101 Malibu, California 90265

What Divine Imaging Provides Under SEWP VI

Under SEWP VI Category A, Divine Imaging provides federal agencies with information and communications technology (ICT) hardware, commercial software and licensing, cloud technologies and subscriptions, and the product-based services associated with delivering and supporting those solutions. Divine Imaging operates as a value-added reseller: we do not manufacture hardware or develop commercial software, and every product we deliver is sourced through OEM-authorized channels.

Category A covers the full breadth of ITC/AV technology across nine Technical Areas defined in the contract. Divine Imaging provides products and associated services in each:

SEWP VI Category A Technical Areas and representative Divine Imaging offerings

Technical Area	Representative products
1a — IT Computer Systems / Compute Facilities	Desktops, laptops, tablets, workstations, servers, thin clients; compute-facility equipment
2a — IT Storage Systems	SAN, NAS, backup appliances, storage media, cloud storage
3a — Networking and Communication Equipment	Routers, switches, firewalls, wireless access points, voice/data/messaging systems
4a — Imaging Equipment and Supporting Technology	Printers, multifunction devices, scanners, plotters, imaging supplies and consumables
5a — IT Power and Cabling Equipment	UPS and power protection, PDUs, structured cabling, fiber, racks and enclosures
6a — Audio / Video Equipment	Video conferencing systems, displays, projectors, professional AV equipment
7a — Security and Sensor Equipment	Endpoint protection, identity management, intrusion detection; environmental, industrial, and IoT sensors
8a — Software and Cloud Technology	Operating systems, applications, middleware, licensing and renewals; IaaS, PaaS, and SaaS subscriptions; health IT systems
9a — Product-Based Services	See below

Associated Product-Based Services

Category A permits product-based services that directly support an in-scope IT solution. Divine Imaging quotes these on request, per order:

- Site planning, installation, and integration
- Product engineering, configuration, and system staging
- Product training
- Maintenance, warranty, and technical support coordination

- Asset tagging, custom imaging, and special packaging or delivery

Standalone professional IT services are provided under SEWP VI Categories B and C, which are outside Divine Imaging's Category A award.

Products and pricing: Divine Imaging's SEWP VI items and contract pricing are maintained in the **NASA SEWP Online Catalog**, the official database of record. Federal customers can search it by part number, keyword, or provider for market research, micro-purchases, or to request a quote.

[Search the SEWP Online Catalog \(https://www.sewp.nasa.gov/\)](https://www.sewp.nasa.gov/)

Applicable NAICS and FSC Codes

The NAICS codes below are those on the SEWP VI contract's Category A list (Section A.1.34) that Divine Imaging holds. The ordering Contracting Officer assigns the NAICS code for each order based on the requirement; these codes govern order-level competition and set-aside eligibility, while the scope of what can be ordered is defined by the Technical Areas above. Divine Imaging's complete list of NAICS and FSC codes across all of its federal contract vehicles is on our [NAICS & FSC Codes \(https://www.divineimaging.com/naics-fsc.html\)](https://www.divineimaging.com/naics-fsc.html) page.

NAICS codes on the SEWP VI Category A list held by Divine Imaging (2022 NAICS)

541519	Other Computer Related Services — Information Technology Value Added Reseller (ITVAR) exception. Category A baseline NAICS.
423430	Computer and Computer Peripheral Equipment and Software Merchant Wholesalers
334111	Electronic Computer Manufacturing
334112	Computer Storage Device Manufacturing
334118	Computer Terminal and Other Computer Peripheral Equipment Manufacturing
334210	Telephone Apparatus Manufacturing
334220	Radio and Television Broadcasting and Wireless Communications Equipment Manufacturing
334290	Other Communications Equipment Manufacturing
334310	Audio and Video Equipment Manufacturing
334419	Other Electronic Component Manufacturing
334610	Manufacturing and Reproducing Magnetic and Optical Media
333310	Commercial and Service Industry Machinery Manufacturing (includes photographic and photocopying equipment)
325992	Photographic Film, Paper, Plate, and Chemical Manufacturing

335931	Current-Carrying Wiring Device Manufacturing
335932	Noncurrent-Carrying Wiring Device Manufacturing
335999	All Other Miscellaneous Electrical Equipment and Component Manufacturing
337214	Office Furniture (except Wood) Manufacturing — IT racks, consoles, and AV furniture
339940	Office Supplies (except Paper) Manufacturing
513210	Software Publishers
541512	Computer Systems Design Services — Category A orders involving configuration, staging, or integration of a product solution
611420	Computer Training
811210	Electronic and Precision Equipment Repair and Maintenance

Federal Supply Class (FSC)

FSC classes most applicable to Divine Imaging's SEWP VI Category A offerings

7010	Information Technology Equipment System Configuration
7025	Information Technology Input/Output and Storage Devices
7030	Information Technology Software
7035	Information Technology Support Equipment
7045	Information Technology Supplies and Support Equipment
5805	Telephone and Telegraph Equipment
5815	Teletype and Facsimile Equipment
5836	Video Recording and Reproducing Equipment
5895	Miscellaneous Communication Equipment
5965	Headsets, Handsets, Microphones, and Speakers
5995	Cable, Cord, and Wire Assemblies: Communication Equipment
5999	Miscellaneous Electrical and Electronic Components
6730	Photographic Projection Equipment
6760	Photographic Equipment and Accessories
7435	Office Information System Equipment

How to Request a Quote and Place an Order

SEWP orders are not placed on this website. All SEWP quote requests and orders are processed through the NASA SEWP Program Management Office (PMO) using the SEWP **Quote Request Tool (QRT)**. Every order receives a SEWP Control Number (SCN) for tracking. This page gives you the contract information and contacts you need to do that.

1 Prepare your requirement

Identify products, quantities, and any delivery, installation, or support needs. If you would like help identifying part numbers or building a bill of materials, contact us — there is no charge and no obligation.

2 Submit a Request for Quote through the SEWP Quote Request Tool

Log in to the QRT and submit your RFQ. Select Divine Imaging, Inc. as a recipient, or issue the request to SEWP VI Category A so it reaches all eligible Category A Contract Holders in accordance with Fair Opportunity (FAR 16.505(b)).

3 Receive our quote

We return quotes through the SEWP system. Quotes include pricing, delivery schedule, applicable warranty terms, and any credit-card surcharge (none is charged unless stated on the quote).

4 Issue your order through SEWP

Delivery Orders are submitted by the issuing agency to the NASA SEWP PMO, not to Divine Imaging directly. The PMO processes and forwards the order with its SEWP Control Number. Government purchase cards and EFT are accepted regardless of order size.

5 Track and receive

Track order status through the SEWP system. Divine Imaging provides status updates on request and notifies the ordering Contracting Officer and the SEWP PMO within two business days if any item cannot ship on schedule.

[NASA SEWP Website \(https://www.sewp.nasa.gov/\)](https://www.sewp.nasa.gov/) [SEWP Quote Request Tool \(https://www.sewp.nasa.gov/\)](https://www.sewp.nasa.gov/) [Divine Imaging Quote Request \(non-SEWP\) \(https://www.divineimaging.com/quote.html\)](https://www.divineimaging.com/quote.html)

Fair Opportunity

SEWP VI is a Government-Wide Acquisition Contract. Ordering activities must provide all Contract Holders in the selected category a fair opportunity to be considered for each order, consistent with FAR 16.505(b). Divine Imaging welcomes the opportunity to compete for your requirement.

Agency Administrative Handling Fee

A NASA SEWP Agency Administrative Handling Fee not to exceed **0.34%** of the total order price is included in all orders under SEWP VI and remitted to the NASA SEWP PMO. It is not an additional charge from Divine Imaging. The current fee percentage is posted on the SEWP website.

Ordering Terms

Order, delivery, and payment terms under SEWP VI

Minimum order	\$25 (FAR 52.216-19)
Geographic coverage	CONUS; OCONUS by mutual agreement and subject to prevailing shipping rates; designated consolidation points.
F.O.B.	Destination (CONUS). OCONUS subject to prevailing shipping rates.
Time of delivery	Standard delivery within 30 calendar days of receipt and processing of the order at the SEWP PMO (or of placement, for purchase-card orders), per the SEWP VI contract. In-stock items typically ship within 10 business days. Expedited or non-standard schedules may be quoted per item.
Expedited delivery	Overnight and 2-day delivery available at additional cost. Contact your Divine Imaging representative to arrange.
Delivery delays	If an item cannot be delivered on schedule, Divine Imaging notifies the ordering Contracting Officer and the SEWP PMO within two business days with the expected delivery date.
Export packing	Determined individually per order.
Inspection and acceptance	Final acceptance is the responsibility of the ordering agency's Contracting Officer's Representative (COR) or receiving official.
Government purchase cards	Accepted on all orders regardless of size. No surcharge unless stated on the quote.
Methods of payment	EFT, FedPay, GovPay, NetPay, MILSTRIP, and Wide Area Workflow (WAWF). WAWF Fast Pay is required for all international orders and all orders exceeding \$50,000.
Prompt payment terms	2% – 15 days / Net 30 on orders over \$150,000. Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.
Quantity discounts	Negotiable. Contact Divine Imaging to discuss volume pricing.

Service and distribution points	Nationwide. A complete list is available on request.
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Warranty, Returns, and Post-Delivery Support

Warranty

All products carry the original equipment manufacturer's standard commercial warranty, which Divine Imaging passes directly to the government end user. Warranty duration and terms vary by manufacturer and product line and are identified on each quote. An extended warranty may be purchased at any time during the standard commercial warranty period, and discounted monthly maintenance is available in lieu of an extended warranty at the Government's option.

Product Integrity and Supply Chain

Divine Imaging maintains a NASA SEWP VI Cybersecurity Supply Chain Risk Management (C-SCRM) Plan and sources exclusively through OEM-authorized distributors or directly from the manufacturer or publisher, so that every product travels through a documented, authorized chain of custody. We do not source from gray-market brokers or secondary marketplaces. Where available, we prioritize ENERGY STAR and EPEAT-registered products.

Under its SEWP VI contract, Divine Imaging subcontracts to AbilityOne nonprofit agencies — organizations that employ people who are blind or have significant disabilities, affiliated with SourceAmerica and the National Industries for the Blind — on qualifying orders. Divine Imaging's formal AbilityOne subcontracting agreement is in progress.

Technical Support

For product-level technical support, contact the manufacturer's support organization under the applicable warranty, or contact Divine Imaging and we will coordinate with the manufacturer on your behalf. Reach our SEWP Program Manager listed below, or call [310-579-4000](tel:310-579-4000).

Cancellations

Orders may be cancelled without charge if the cancellation is received within 24 hours of order placement and the product has not shipped.

Returns

Return policy

Situation	Policy
Damaged or defective on arrival	Report within 30 days of shipment for a full refund or replacement. Remedies are those provided under the manufacturer's warranty.

Situation	Policy
Standard return (non-defective)	Permitted within 30 days of ship date for merchandise in new, unopened, resalable condition in original packaging. Subject to a 25% restocking fee plus original and return shipping.
Computers and consumer electronics	Non-returnable except for damage or defect. Divine Imaging may, at its discretion, approve an exception or exchange within 30 days for items in new, unopened condition; approved exceptions are subject to a 25% restocking fee plus original and return shipping.
End-of-life products	Products identified as end-of-life at time of order cannot be returned except for damage or defect.
Return authorization	All returns must be authorized in advance by email or fax. Obtain a Return Authorization Number from Divine Imaging before shipping any item. Two or more unsuccessful pickup attempts incur additional call-tag fees.

Section 508 Accessibility

All ICT products delivered under SEWP VI are required to conform to the Revised Section 508 Standards (36 CFR Part 1194). An Accessibility Conformance Report (ACR, typically prepared using the VPAT template) is available on request for any ICT product quoted. Standards are at [Section508.gov \(https://www.section508.gov/\)](https://www.section508.gov/). This page is built to conform to Section 508 and WCAG 2.1 Level AA; if you encounter an accessibility barrier or need this information in another format, contact info@divineimaging.com or [310-579-4000](tel:310-579-4000).

SEWP Program Points of Contact

The following individuals are Divine Imaging's designated points of contact for all matters relating to our NASA SEWP VI contract, including quotes, order status, post-delivery support, and issue resolution.

SEWP PROGRAM MANAGER

Roland De Leon

Direct: [818-940-9882](tel:818-940-9882) | roland@divineimaging.com

SEWP DEPUTY PROGRAM MANAGER

Kimberly Devane

President, Divine Imaging, Inc.

Direct: [310-617-6339](tel:310-617-6339) | kim@divineimaging.com

SEWP inquiries	sewp@divineimaging.com
Main telephone	310-579-4000
Fax	310-579-4001
General email	info@divineimaging.com
Ordering and payment address	Divine Imaging, Inc. 21323 Pacific Coast Highway, Suite 101 Malibu, CA 90265
Business hours	Monday–Friday, 8:00 a.m. – 4:00 p.m. Pacific, excluding federal holidays

Reporting and Resolving Order-Related Issues

If a problem arises with a SEWP order, please use the following path. Have your SEWP Control Number ready.

1 Contact Divine Imaging

Email sewp@divineimaging.com or call [310-579-4000](tel:310-579-4000) with your SEWP Control Number and a description of the issue.

2 Escalate to the SEWP Program Manager

Roland De Leon — [818-940-9882](tel:818-940-9882), roland@divineimaging.com. The Program Manager owns resolution of all SEWP order issues.

3 Escalate to the Deputy Program Manager / President

Kimberly Devane — [310-617-6339](tel:310-617-6339), kim@divineimaging.com.

4 Contact the NASA SEWP Program Management Office

Federal customers may contact the SEWP PMO at any time. Helpline [301-286-1478](tel:301-286-1478) · help@sewp.nasa.gov · [SEWP Customer Support Center \(https://sewpprod.servicenow.com/support\)](https://sewpprod.servicenow.com/support).

Divine Imaging's Other Contract Vehicles

If SEWP is not the right vehicle for your requirement, Divine Imaging also holds the following contracts. Over 1.5 million products are available on contract. See [Government Contract Info \(https://www.divineimaging.com/gsa.htm\)](https://www.divineimaging.com/gsa.htm) for details.

Additional Divine Imaging contract vehicles

Vehicle	Contract Number
GSA Multiple Award Schedule / FedMall	47QSWA19D002X
VA Federal Supply Schedule	36F79726D0008
DLA ECAT	SPE2DH-25-D-0004
California CMAS	4-22-01-1036

NASA and SEWP are referenced solely to identify Divine Imaging's contract vehicle and imply no endorsement by NASA or the United States Government.